

Privileged Access Management

What to Expect

What is Privileged Access Management and what does it do on your machine?

With the ever-increasing threats to corporate networks and computers, Networks Plus has installed a new layer of security on your computer.

This is designed to be very low impact and should not disrupt your workflow. Networks Plus will initially run the software in audit mode to identify which applications are used on each computer and determine the appropriate security permissions required for those applications to function properly.

Once the audit is complete, we will transition to Live Mode. At that time, you may begin to see new pop-up notifications on your computer. This is expected behavior and plays an important role in maintaining the security of your device.

Please use this guide to understand what Privileged Access Management looks like when running to protect your computer.

Networks Plus

support@networksplus.com

785-587-4121



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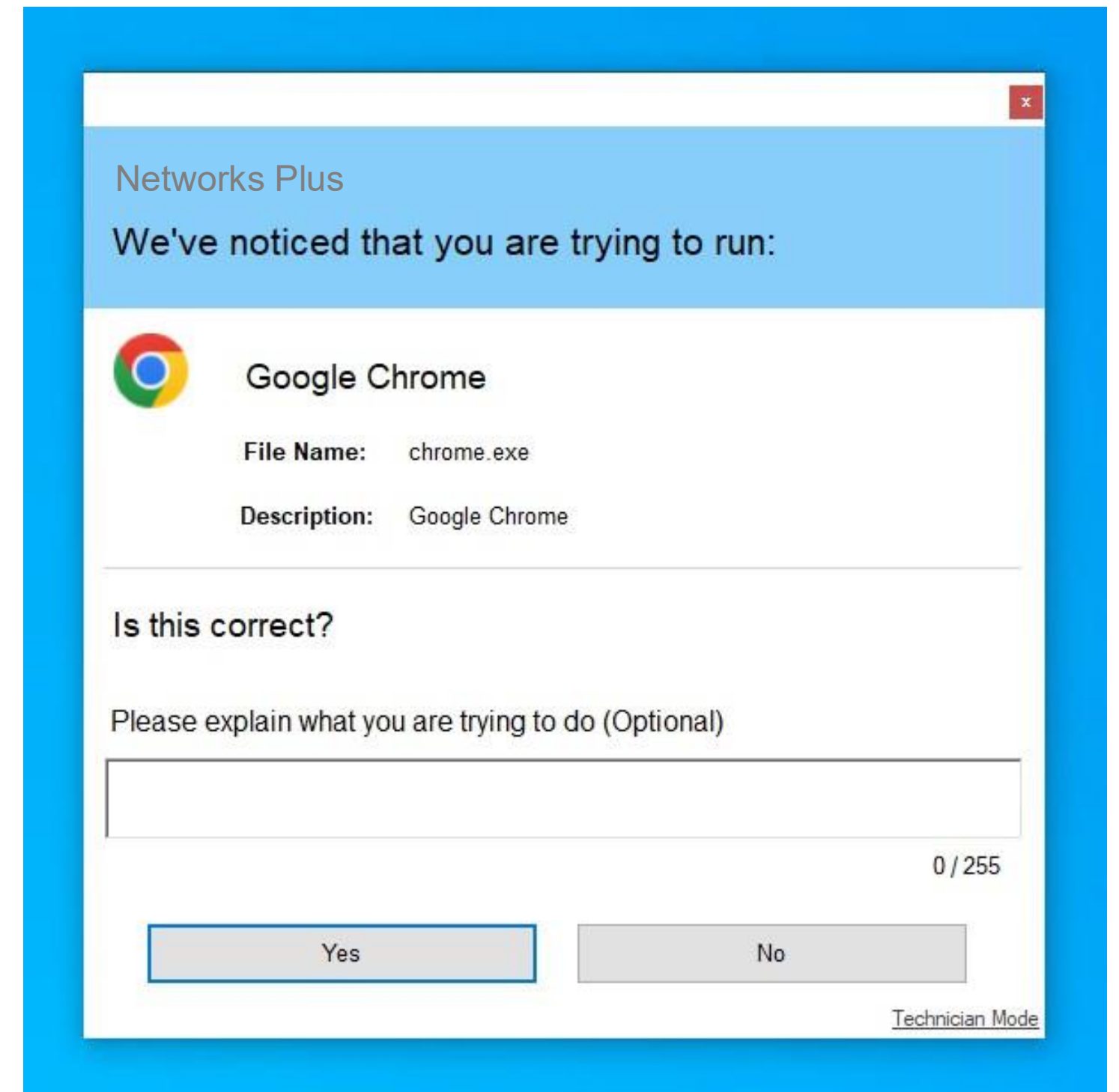
Request

When you download or run an application on your computer that does not have a pre-configured allow rule, you can submit a request to allow the program.

You will have the option to enter the reason for requesting to allow rule in the explanation box.

Click “Yes” if you would like to proceed with the request.

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The screenshot shows a Windows-style dialog box titled "Networks Plus". The main text reads "We've noticed that you are trying to run:". Below this, there is a section for "Google Chrome" with a Chrome icon, "File Name: chrome.exe", and "Description: Google Chrome". A question "Is this correct?" is followed by a text input field labeled "Please explain what you are trying to do (Optional)". The input field shows "0 / 255" characters. At the bottom, there are "Yes" and "No" buttons. A "Technician Mode" link is visible in the bottom right corner.

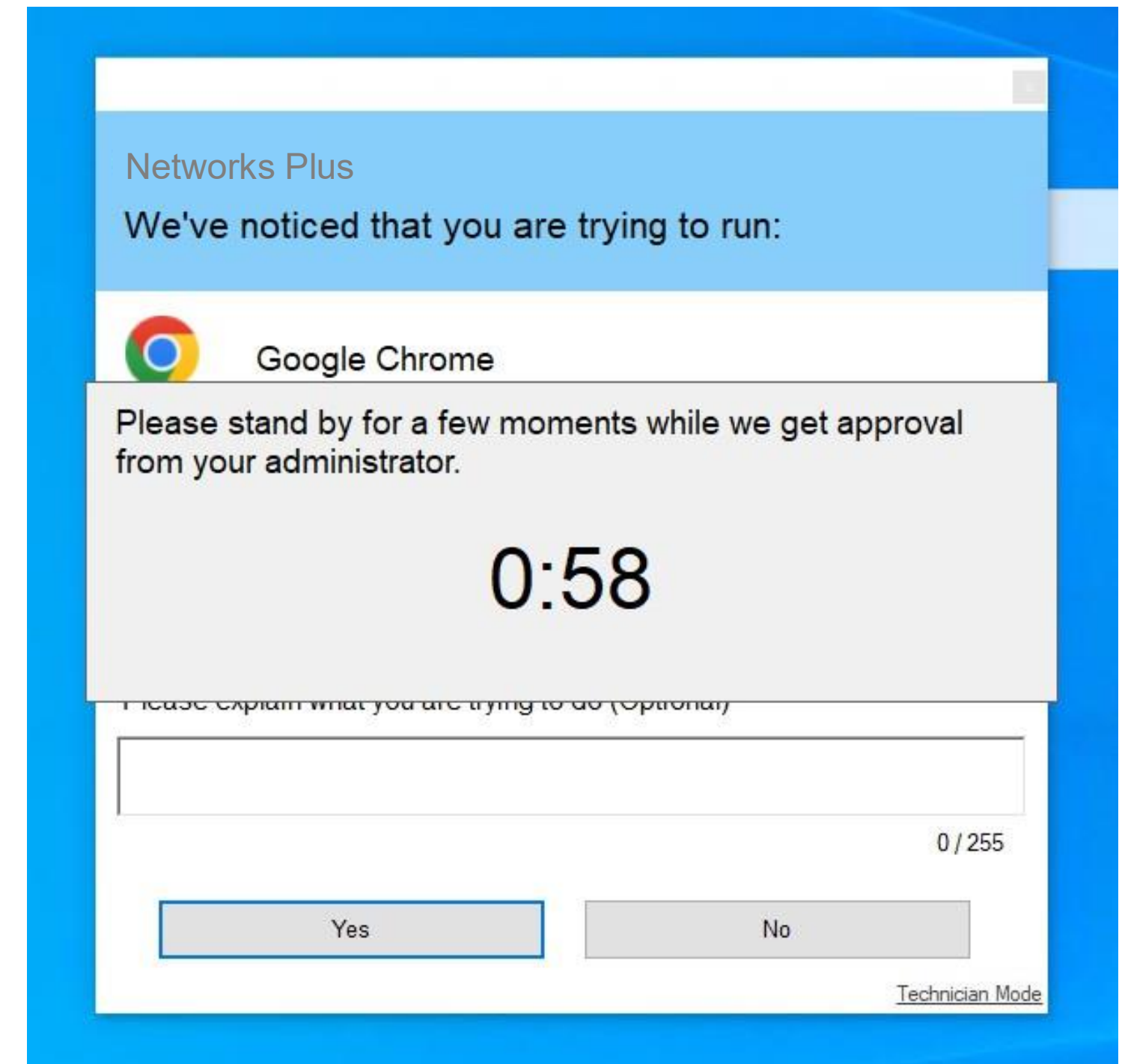


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Real-Time Approval Countdown

A countdown timer will pop up for real-time approval.



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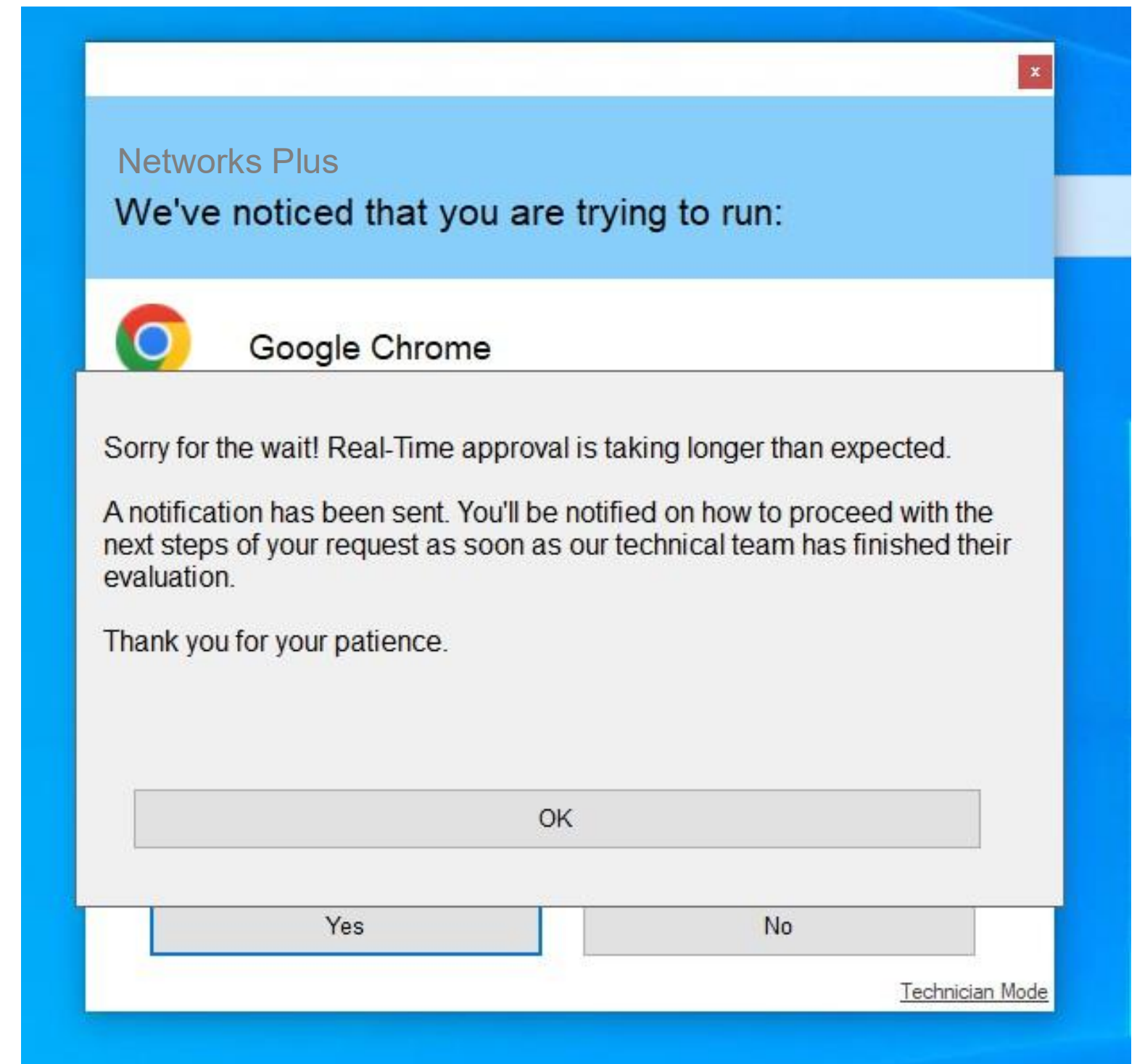
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Wait Time

If your request is unable to be approved or denied within a ten-minute timeframe during regular business hours, you will be notified once the request has been reviewed.

Networks Plus regular business hours are Monday through Friday, 8 a.m. to 5 p.m.

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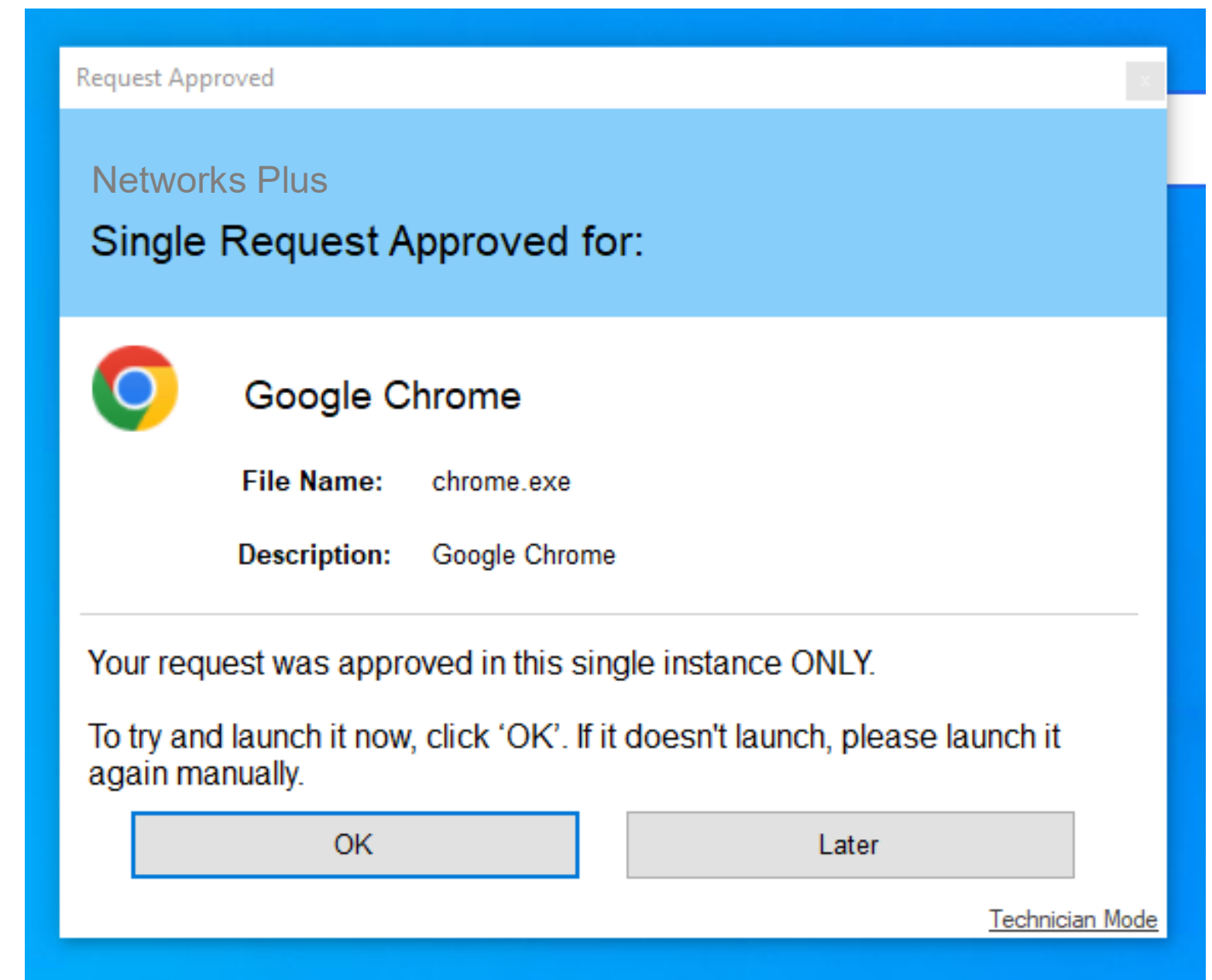


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Approved Request

If access is granted, a “Request Approval” window will pop up. You can then launch the program by clicking “OK” or choose to launch the program later by clicking “Later.”



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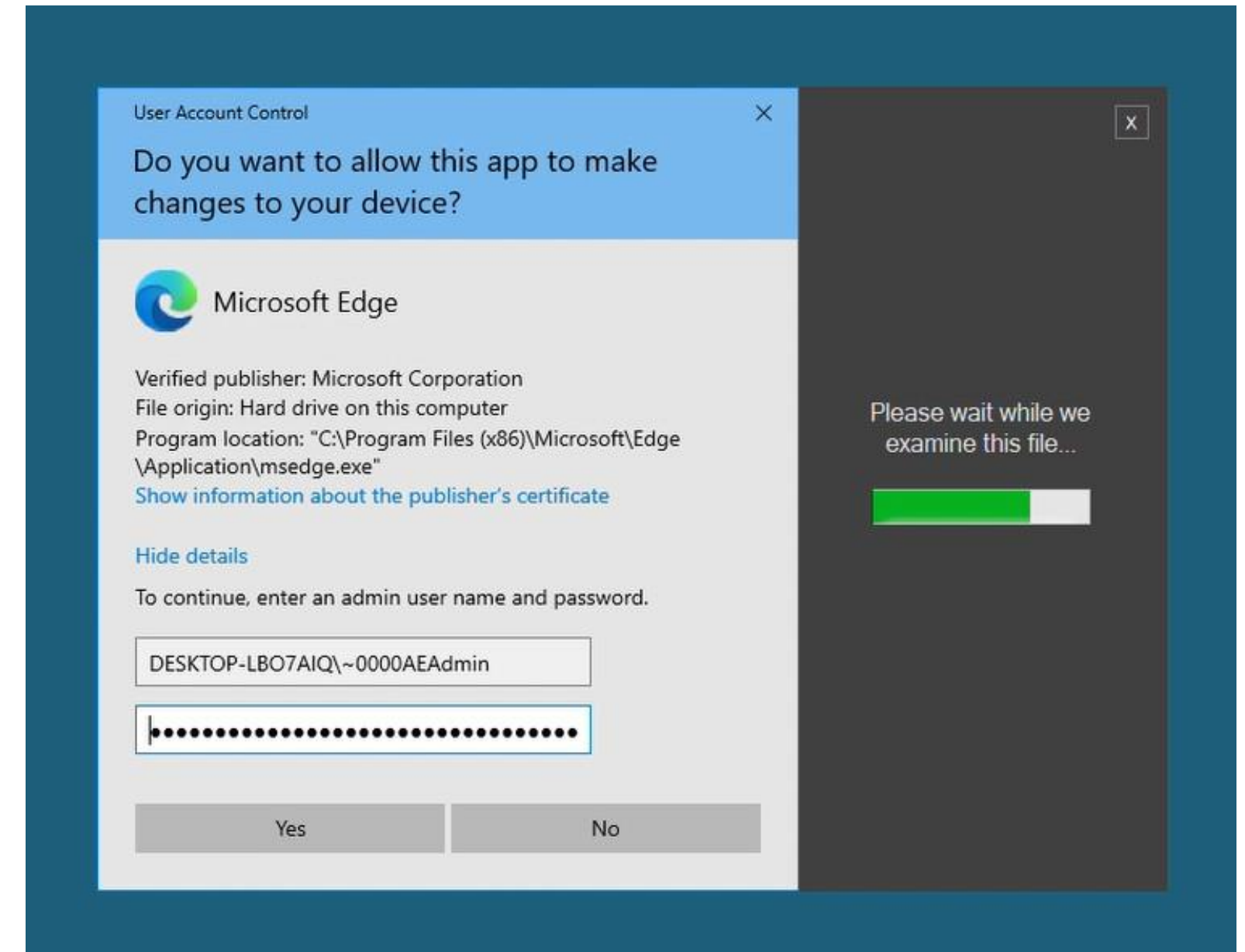


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Existing Rule

If a rule has already been created within the Privileged Access Management system that allows your request, the admin username and password will autofill and launch the program.



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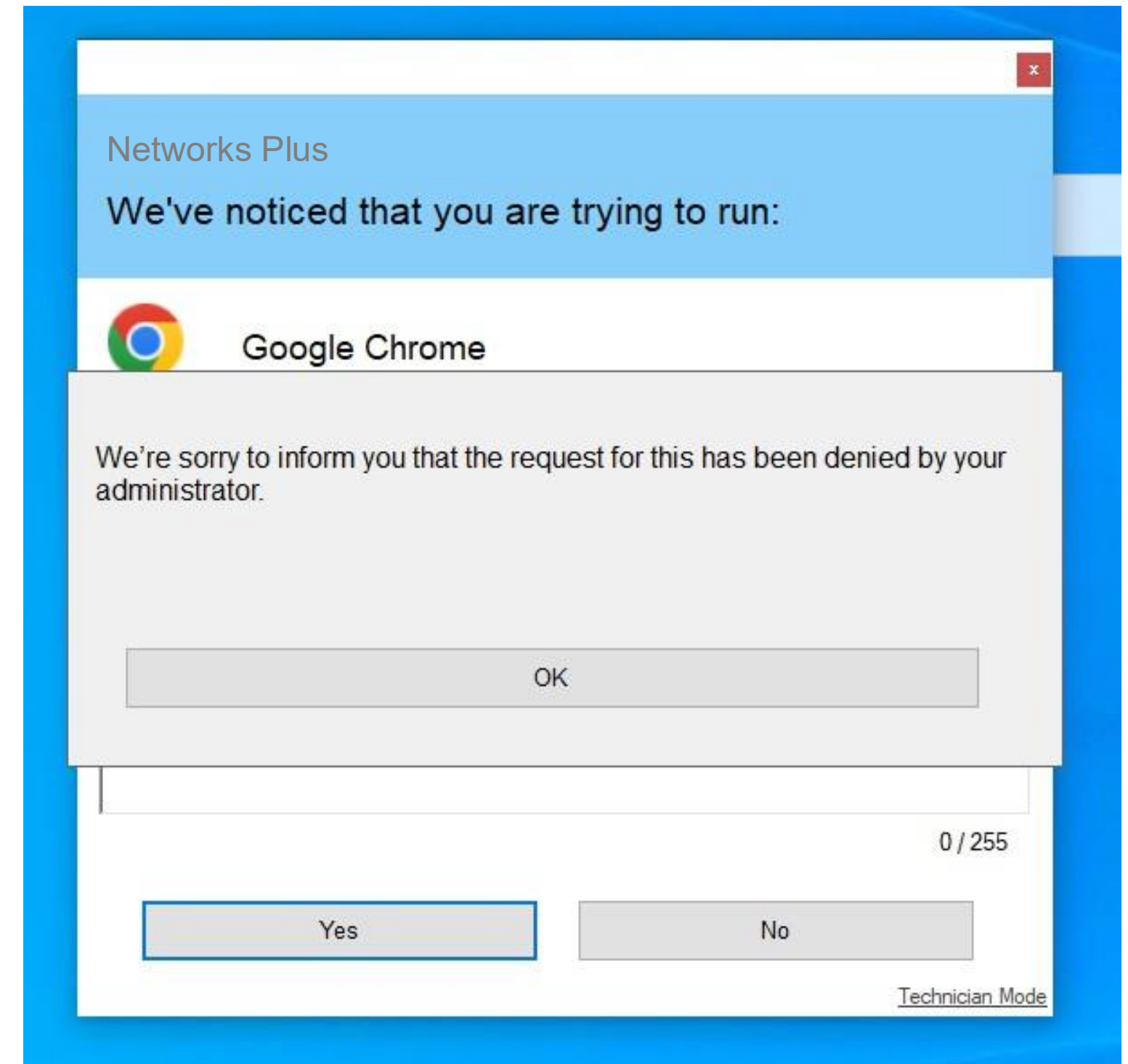


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Denied Request

If your request has been denied, a message box will pop up to inform you of the denial.



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Need help?

For any further assistance, please reach out to the Networks Plus team at 785-587-4121 or email support@networksplus.com

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